CUSTOMER SERVICE REQUEST FORM

Braddock & Logan
PO Box 5300
Danville CA 94526-1076 (925) 736-4000, extension 5601
Fax # (925) 648-5744
E-mail customerservice@braddockandlogan.com

Request received _____

Office Hours – Monday through Friday
7:30 a.m. – 4:30 p.m.

Walk-through date:_____

Lot # _____

_____
Street Address

Item #

Homeowner's name:_____

Permission to enter: yes( ) no( )

Work phone # Mr. _____

Work phone # Ms. _____

Home phone #_____

Builder's Remarks

_____	_____
_____	_____
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A builder's warranty is limited to corrections of structural errors and material failure and is not to be considered as a maintenance warranty. Your home has been constructed to meet all local and governmental requirements and has been approved by these agencies. If any structural or material failure occurs within 1 (one) year of the walk through date, please notify the above office **in writing** as to the nature of these failures, per your homeowner's warranty. **Complaints can be accepted and processed only if in writing.** All such requests are to be sent to the Main Office at the above listed address. Your sales representative has no authority to make judgments or take action on any complaints. All such complaints should be handled through the Customer Service Office.

The Builder has the option of selecting the material and methods to be used in making a repair. This warranty shall terminate as to any item altered or repaired by anyone other than the Builder, its agents or employees, and the builder shall not be responsible for the cost of any repairs made by anyone other than the Builder, its agents or employees.

_____

Buyer's Signature Date